

Bougan Villa, 21 Dolphin Way, Atlantic Rising, Bottom Bay, St Philip, Barbados.

TERMS & CONDITIONS

Booking Terms & Conditions Any reference to either 'us' or 'we' in these Booking Conditions refers to The Villa Owners. "you" or "your" are references to the person making the booking and all members of the holiday party. So that you understand the basis of the contract between you and us when you book your accommodation, we have laid out as clearly as possible, the conditions on which your booking is made. Nothing in these conditions affects your normal statutory rights.

1. Your booking

You must be at least 18 years old when you book your accommodation. Your booking is made as a consumer and you acknowledge that no liability can be accepted for any business losses howsoever suffered or incurred by you. When we issue our written confirmation to you we enter into a contract with you, the party leader, which is subject to these Booking Conditions. Any disputes or queries will be between the party leader and the owner. The party leader will assume responsibility for the whole party and the compliance with these rules of all party members. We have the right to refuse any booking prior to the issue of our written confirmation, and if we do this we will tell you in writing and promptly refund any money you have paid us. When your confirmation is received, the details must be checked carefully. If anything is not correct you should tell us immediately. You may not add to the party size stated on your booking form without prior consent from the owners. The maximum occupancy of Bougan Villa is four people.

2. Paying for your accommodation

We have issued to you a booking form along with these Terms and Conditions. A deposit of 25% of the booking price is to be returned along with this signed contract. On receipt of signed contract and on clearance of funds we will issue confirmation and at this point your booking becomes binding. The balance of the booking cost must be received by us no later than 8 weeks before your arrival date, together with an additional £75 per week breakage and electricity deposit (see section 7 for details of electricity usage). This payment must be made in time for the funds to be cleared by the due date on your contract. After deducting any charge for electricity, provided that there has been no damage caused to the property, the remainder of this deposit will be returned to you. If you book less than 8 weeks before the arrival date, payment of the total cost of the booking, including the breakage and electricity deposit is due immediately.

3. Cancellation of booking by you

If you need to cancel your booking you must contact the Owners as soon as possible in writing. The booking deposit is non-refundable. We will make every effort to re-let the property once formal cancellation has been received and if we are able to re-let at the same price the balance will be refunded to you. If we are only able to re-let at a reduced price (with your approval) the reduced balance will be refunded. We recommend you to take out guest cancellation insurance against cancellation due to ill-health, bereavement etc as the above refund terms are non-negotiable.

3a. Changing the date of a booking

Your booking may not be normally moved from one date to another once made except at the discretion of the Owners. If you wish to change the booking date you will have to cancel the original booking and the normal cancellation policy will prevail regardless of any subsequent booking made

4. Cancellation of booking by us

If we have to cancel your booking in advance for any reason you will be refunded the full amount of the booking. If we have to terminate your holiday early for the above reasons you will be refunded part of the booking fee based on the time remaining of the booking. No additional compensation will be payable.

5. Damage to property

You are responsible to the Owner for the actual costs of any breakage or damage in or to the accommodation, along with any additional costs that may result, which are caused by you or your party. These costs may be deducted from your breakage deposit, but are not limited to that amount. You may be billed for the difference between this and the actual cost of the repairs.

6. Accidents, injury and personal property

The Owners shall have no liability to you for the death or personal injury to you or any member of your party while staying at Bougan Villa. You must take all necessary steps to safeguard your personal property. No liability to you is accepted in respect of damage to or loss of such property. The floor tiles can be slippery when wet so please take extra care.

7. Electricity

Electricity is metered and any usage over and above 150kwh per week will be charged at the end of your stay at the rate prevailing at the time. Prudent use of air conditioning will keep this to a minimum and normal usage will not incur any charge. The air conditioning units in the bedrooms are extremely effective and get the room to the required temperature within a couple of minutes and therefore do not need to be left on when you are not in the bedroom. The electricity meter is on the side of the property next to the drive, please feel free to note the readings yourself on arrival and departure. Please ensure air conditioning is turned off on departure.

8. Website and advertisements

The Owners aim to ensure that the information and descriptions provided are accurately conveyed on any websites and any authorized third-party websites or advertisements. There may be small differences between the actual accommodation and its description as we are always seeking to improve services and facilities. Occasionally, problems mean that some facilities or services become unavailable, and if this is the case we will tell you as soon as reasonably practical after we have been made aware of the situation. Similarly, we cannot accept responsibility for any changes or closures to local area amenities or attractions mentioned on the website or advertised elsewhere. There are many unauthorised websites listing holiday cottages. We cannot accept responsibility for the descriptions on these sites.

9. Swimming Pool, Terrace, Roof Terrace, and Garden

You are responsible for your own safety whilst using the pool, terrace, deck and garden as they are unattended. All reasonable care must be taken by you. Children must be supervised by an adult at all times. If the pool or any pool equipment is damaged you will be charged the full replacement cost. The swimming pool is unheated. The area around the pool and the terrace can be slippery when wet so please take extra care.

10. During your stay

The Owner or any representative of the owner is entitled to refuse to hand over to you or to repossess the accommodation if they reasonably believe that any damage is likely to be caused by you or your party or can repossess the accommodation if damage has been caused. You cannot allow more people than you have booked to stay in the accommodation, nor can you significantly change the makeup of the party during the duration of your stay in the accommodation nor can you take a pet into the accommodation unless it has been arranged in advance and it is shown on your confirmation. If you do so the Owner can refuse to hand over the accommodation to you or can repossess it. You may not carry out any form of trade or business from the property unless agreed with the Owner in advance, and you may not sub-let any part of the buildings. The villa is entirely non-smoking and you agree not to smoke in any part of the house. The villa is in a quiet residential area, you must pay due consideration to the neighbours and avoid late-night noise, particularly outside. We will treat contravention of any of these rules as a cancellation by you and Section 4 will apply. You must allow the Owner or any representative of the Owner access at any reasonable time during your stay.

11. Pets The villa is strictly pet free.

12. Cleaning You agree to keep the accommodation clean and tidy as found and leave the accommodation in a similar condition. The following basic level of cleanliness is required on departure: Hob and oven clean and fat-free. Crockery and cutlery washed/dried and put away. Toilets clean. Obvious spills and stains removed. Any furniture moved restored to original position. Barbeque clean, fat-free and emptied of ash and coals. Bins emptied into dustbin (please ensure all rubbish in dustbin is contained within tied bags) and bottles taken to bottle bank (located in the Six Roads supermarket car park) . No loose bin bags to be left outside the property. Failure to meet this standard will result in a cleaning charge against your deposit.

13. Linen and Towels Bed linen and bathroom and kitchen are provided for you and are included in the rental rate. Laundering of these items will be taken care of after your departure. There is a washing machine and rotary clothes line at the property to allow guests to do their laundry during their stay at the Villa. Please do not remove any towels from the villa. Please bring your own beach /pool towels – we do not supply these.

14. Check-in/out

Unless agreed otherwise with the Owners/Owners' housekeepers check-in time is 4pm and check-out time is 11am.

15. Problems & Complaints

Every effort has been made to ensure that you have an enjoyable and memorable holiday and to date we have had no complaints or problems. If however, you have any problem or cause for complaint it is essential that you contact us/our representative immediately to give us the chance to resolve it. We value your custom and want you return.